


 intelligent
 contact centre

3040 Training Team

Messages: 4(3 new) WU:
120

	A	CS	User ID	User Name	Routing	Number
<input type="radio"/>			3001	Simpson Bart	Alternatives	-
<input type="radio"/>			3002	Loo Looby	Alternatives	-
<input type="radio"/>			3003	Mouse Mickey	Alternatives	-

Filter: All

3040 Wallboards

TeleWare Management Console

Calls answered: 14
Calls abandoned: 2
Calls to VoiceMail: 1
Calls in queue: 1
Service level: 82%
Total calls: 18

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